

Owner Utilities Connection Application



Connection Details	
Date of Connection	
Property Name	
Unit Number	
Customer Details – Can be in one name only	
First Name	
Last Name	
Postal Address <i>Please note that there is no street mail delivery on Hamilton Island, PO Boxes only</i>	
Mobile Number	
Email	
Employment Details	
Employer:	
HIE, Concessionaire or Resident ID Number:	
Do you rely on Life Support Equipment in your home:	Yes <input type="checkbox"/> No <input type="checkbox"/> <i>(If yes, please attach written confirmation from your Medical Practitioner)</i>
If Life Support Equipment is no longer required, please advise date:	Date cancelled: / /
Disconnection	
Date of Disconnection	
<i>You must give at least 5 but no more than 20 business days' notice for disconnection even if you have vacated the premises earlier. Failure to do so may result in outstanding bill charges.</i>	
Declaration	
<i>I confirm that the details supplied are true and correct and I confirm that I have received written advice that I am to be an exempt customer of Hamilton Island and have been provided access to and wish to comply with the T&C's of the Hamilton Island Retail Contract.</i>	
Signature of Applicant	
Date	
Please send notification to utilities@hamiltonisland.com.au when vacating the property to arrange meter readings. Failure to do so in a timely manner may result in additional service charges.	
Please visit www.hamiltonisland.com.au/energy to review the Customer Hardship Policy, Energy Retail Contract and all other energy information and resources.	
Please visit www.hamiltonisland.com.au/community-and-development/infrastructure-and-waste/water-supply to review the Water, Gas and Sewer Network Policy, Customer Service Standards and water treatment information and resources.	
Office Use Only	

Please note contact information may be used for Marketing and Public Notice purposes in accordance with our Privacy Policy

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