



qualia
GREAT BARRIER REEF

Spa qualia treatment menu

Spa Appointments


Please contact our spa reception who can assist you in creating your unique personal journey from any combination of treatments and rituals. We will endeavour to cater to any special requests you may have wherever possible.

Booking an appointment is highly recommended, please contact the spa.

Phone 07 4948 9484 (ext 89484)

Email spa@qualia.com.au

Website qualia.com.au

Pregnancy: Certain spa treatments are not recommended during the first trimester of your pregnancy. Please see various treatments in the spa menu marked with a  which have been identified as safe for pregnant clients. If you are pregnant, please advise Spa reception upon booking so we can help you to select the most suitable treatment.

Opening Hours

9.00am – 7.00pm, 7 days



Spa qualia Ethos

‘qualia’ latin for collection of deeper sensory experiences.

We welcome the opportunity to introduce you to Australian authenticity. Our contemporary, yet indigenous approach to spa endeavours to create individual ‘you time’ through a collection of deeper sensory experiences.

Spa qualia is placed at the heart of the resort and is perfectly situated to catch the soft sea breezes and take in the tranquillity of its beautiful surroundings, making it the ideal place to unwind.

Our spa treatments are thoughtfully designed to rebalance the synergy between mind and body and to capture the essence of Australia and the Great Barrier Reef.

Spa qualia utilises natural, Australian made products, Sodashi, LI'TYA and Subtle Energies, complemented with PRIORI, the world’s most innovative anti-ageing skincare brand, to provide the highest quality treatments for our guests.

It is our desire to ensure that your visit to Spa qualia will surpass all expectations. We look forward to treating your mind, body and soul.

SODASHI – meaning ‘wholeness, purity and radiance’ Australian world-class products for your skin, your body and your soul. Made using the highest quality plant essences and natural ingredients, Sodashi products are formulated using the knowledge and wisdom of natural healing traditions.

PRIORI – meaning ‘from cause to effect’ – made from the most advanced anti-ageing technologies available in the industry. PRIORI provides unparalleled treatments and anti-ageing regimens, to experience a whole new level of skin rejuvenation beyond traditional cosmeceuticals.

LI'TYA – meaning ‘of the earth’ – a unique range of premium products which integrate indigenous modalities, utilising precious extracts from the Australian earth, its native plants and its spirit, within a tread-light philosophy. Pure botanicals, organic Australian native plants, pure essential oils and no artificial fragrances.

SUBTLE ENERGIES – created with intent, made to empower – Results-based aromatherapy natural skincare founded on authentic Ayurveda principles delivering high performance results empowering one’s physical, mental and emotional wellbeing. Australian owned and made, sourcing the purest ingredients direct from growers and distillers around the world. .

Signature Ceremonies

Experience the legacy of Spa qualia with these uniquely designed spa treatments which capture the essence of our location.

With the use of our finest ingredients and through melodic rhythm, touch and aromas, you can encounter a one of a kind journey.

Whitehaven *Subtle Energies Rasayana body exfoliation and wrap, hair and scalp oil treatment, pure intuition full body massage, and soothe and enrich anti-oxidant facial* **180 mins**

Your escape begins with a revitalising foot ritual using Rasayana scrub before indulging in a zesty full body exfoliation and detoxifying clay wrap infused with exquisite minerals, essential oils and herbs to tone and purify the body. A warm indian hair oil is massaged through the scalp to de-stress the mind and take you to a far away place. The peaceful sound of the outdoor rain shower will reawaken the mind before allowing the water to wash any further stresses away. Your escape continues with a relaxation massage using Rasayana oils and lotions working into your tired muscles from head to toe followed by a soothing and enriching anti-oxidant Facial. \$490

Heart Reef Ritual *stimulation dry body brush, full body relaxation massage, Priori express facial and tip to toe classic manicure and pedicure* **180 mins**

A stimulating dry body brush to cleanse and improve blood circulation, a relaxing full body massage will allow any unnecessary tension held in the body to float away. A Priori express facial continues your journey of pure bliss. Your escape is complete, focusing attention on the hands and feet with a relaxing spa manicure and pedicure. \$490

Kumali Ritual *Kumali body scrub, Kumali mud wrap, rain shower, steaming Kumali poultice massage and moisturiser* **120 mins**

The Aboriginal word Kumali means 'sacred'. These unique Kumali products are signature to Spa qualia containing all that is Australian. Rich earth elements have been chosen specifically for this signature spa journey, encompassing an uplifting ground walnut exfoliation and Australian bush essence body wrap. Our aromatic steaming warm ball of native herbs and spices are massaged, pressed and rolled over your entire body, before your skin is sealed with our mineral rich Kumali hydration massage to retain this healing herbal aroma.. \$350



WildOats *full bodysalt scrub, rain shower, hydrating back massage, botanical facial, scalp treatment, hand and foot treatment* **180 mins**

This dedicated treatment will allow you to cruise into holiday mode. Unwind as the sea salts scrub the body clean, before a massage takes you to a quiet sanctuary. Continue to relax as our botanical facial, including a cleansing and relaxing scalp treatment, will keep you floating along. Finally the hands and feet will be tidied up with an express buff, file and massage. \$490

Sama Rejuvenation Package *wellbeing consultation, signature qualia body work massage and re-awakening facial with rose quartz crystals* **3 hrs**

'Sama' is a Sanskrit word meaning balance and achieving optimal health by having all three Ayurvedic doshas in line. This package addresses your mind, body and soul with a consultation with our naturopath, a signature body work massage followed by a rejuvenating facial using healing crystals with aromatherapy oils to reawaken your skin and restore a healthy glow. \$500

Intuitively You Package *three hour spa journey and spa cuisine lunch designed especially for you* **3 hrs**

Enjoy three luxurious hours of treatments followed by a nutritious lunch created by our executive chef, in the tranquil surrounds of Spa qualia. This ideal escape allows you to select your choice of spa treatments, or let our expert therapist assist you to decide what is uniquely for you. You will drift away into a state of total trance. \$550

With an abundance of choices including indigenous experiences, couples indulgences and signature treatments, just to name a few, it is entirely up to you to decide how you would like to create your individual spa journey. See Spa reception for assistance in creating your personalised package.

Time for Two

Wine Lovers Signature Couples Treatment *full body massage, body exfoliation, body mud, rain shower, facial, hair and scalp treatment, rain shower, bath soak, a fresh tropical fruit platter with a bottle of wine* **180 mins**

Take time together to indulge in a vinothérapie massage before succumbing to a vinothérapie body scrub, rich in antioxidant properties to exfoliate and renew the skin. You are then enveloped in the mineralising properties of a pinot noir body mask allowing you to drift off, while a moisture-rich hair and scalp oil is skilfully massaged into the scalp as the body mask infuses.

A petite Sodashi facial revitalises the skin before soaking into a vinothérapie bath, whilst enjoying your chosen wine and fruit to complement this indulgent experience. \$1,100 per couple

Sweet Moments *full body aromatic chocolate massage, hair and scalp treatment, grounding foot ritual, couples bath soak* **120 mins**

Spend some quality relaxation time with your loved one in a private suite. Your therapist will perform an aromatic massage with our sweet chocolate spice massage oil as rhythmical massage techniques release any tension stored in the body. A moisture rich hair and scalp oil treatment and grounding foot massage will complement your journey. Slip into a soothing aromatic bath and indulge with a refreshment and a selection of Zokoko chocolates, guaranteed to leave you both rejuvenated and adjusted to 'island time' together. \$700 per couple 🌀

Couples room can be requested for all treatments on the spa menu, at time of booking please inform reception to check availability.



Indigenous Offerings

Mala Mayi *body exfoliation, mud wrap, Quandong hair and scalp treatment and miji Kodo hydration* **90 mins**

Unwind, invigorate and celebrate as a drizzling of oil and a sprinkling of desert salt begin this divine experience. The pure embrace of your chosen body mud takes you on a journey far away, while fingertips massage a warm Quandong mask into your scalp. Finally, the spiritually uplifting and rhythmic Kodo hydration works in unison with your deepest needs for a profoundly indigenous connection. \$290 🌀

Spa qualia therapists recommend an additional indulgence of a 30 minute massage to amplify your treatment.

LI'TYA Kodo *aromatherapy massage* **60 / 90 mins**

Kodo meaning 'melody' realigns your energy flow for holistic wellness. This aromatherapy rhythmic body massage is inspired by Aboriginal techniques using a relaxing combination of pressure points and spiralling movements which ground and uplift, working to relieve muscular aches and pains and take you on a complete sensory journey. \$195 / \$255

Bularri Yarrul *means 'warm stones'* **90 mins**

Dissolve stress and fatigue. This gentle, timeless treatment uses the weight and warmth of naturally formed stones to work through layers of tension on a physical, mental and emotional level. As you absorb 'jiva' - the unseen vibrating energy carried within each ancient stone, your busy mind will find peace, your body will experience relief and your heart will discover joy with this heavenly full body massage treatment. \$290

Facials

PRIORI AHA/LCA Replenishing Facial *cosmeceutical power facial for all skin types* **60 mins**

A superior boosting facial to refine the skin texture with a combination of gentle AHAs to deeply exfoliate the skin. Deeply hydrate and protect the skin with natural skin moisturisers and essential vitamins. Leaves skin softer, smoother, clearer and more radiant. \$200

PRIORI AHA/LCA Skin Renewal Peel *multi-layer skin renewal system* **30 mins**

This peel is designed to deeply exfoliate the skin and increase its natural ability to retain moisture. Suitable for all skin types, the result is visibly smoother, firmer, younger-looking skin. \$130

24K GOLD *age-defying facial* **60 mins**

Subtle Energies exotic aromatic blends will take you on a sensory journey to uplift the spirit, restore emotional balance and enrich and enliven the skin. Allow the ultimate skin rejuvenator, 24K gold leaf to penetrate the deep layers of the skin to reduce the appearance of fine lines and wrinkles and boost cell renewal and collagen production for visibly smoother, plumper and glowing skin. \$200



Samadara *ultimate age defying facial* **105 mins**

Turn back time and transform your skin with this intensely hydrating treatment. Using a sequence of timeless anti-ageing techniques ingrained in ayurvedic healing traditions, this treatment is designed to reawaken the skin's natural healing energies. A rose-quartz crystal facial massage enables Sodashi's powerful Ultimate Age-Defying Creme to penetrate deeply into the skin for maximum benefit, leaving the skin plump, radiant and renewed. \$350 🌀

Aquum Elixir *rejuvenating facial* **90 mins**

In an intensive boost, Sodashi's exclusive warm infusing mask maximises penetration of essential vitamins and minerals into the deeper layers of the skin. This ultimate facial indulgence is tailored to your skin's needs to purify, brighten and nourish restoring elasticity and radiance. This is more than just a facial - it's nature's facelift combined with massage to leave you completely relaxed from head to toe. \$290 🌀

Coral Blush, Adorie or Ocean Kiss *a tailored facial to suit your skin's needs* **60 mins**

Coral Blush – 'every face' facial which balances, cleanses and hydrates for radiance.

Adorie – calming facial which rebalances sensitive, irritated and reactive skin.

Ocean Kiss – balancing facial which repairs problematic and congested skin.

\$200 each 🌀

Body Elements

Heaven Scent *Subtle Energies remineralising body wrap, hair and scalp treatment, rain shower, full body massage and soothe and enrich facial* **120 mins**

Pure relaxation and indulgence starts here with a nourishing mineral rich pearl body wrap and hair and scalp warm oil ritual, chosen to destress the mind and soothe the body. After enjoying your own private outdoor rain shower, be caressed by an aromatic bliss massage oil which will put you into a state of tranquillity. Your journey continues with a pure botanical Soothe and Enrich Anti-Oxidant facial enhancing that holiday glow. (This treatment is perfect for mothers-to-be (2nd trimester onwards) or for those wanting the ultimate relaxation experience. \$350 🌀

Beach Body *body brushing, toxicleanse massage, contour wrap, drifting hair and scalp mask treatment, rain shower, contour gel and lotion* **90 mins**

Body brushing and a cellulite-specific massage stimulate circulation, prior to the application of a warm body mask, rich in marine extracts and plant essences. As you drift off with a relaxing scalp massage, the active ingredients work on your lymphatic system and assist in the removal of toxins, which are a common cause of cellulite and uneven skin tone. After a rain shower a specialised contouring gel and lotion are massaged into the skin for a firm beach body finish. \$290



Sooth and Enrich Body Rescue *cool, nourish and repair skin with this deeply hydrating experience* **75 mins**

Ideal after over exposure to the sun whether your skin is burnt, damaged or dry. This calming face and body therapy includes an aloe vera based Soothe Pure Plant Hydration mask which will instantly alleviate burning, reduce redness and the antioxidant activity will reduce the effects of environmental damage leaving your skin replenished and plump while the aromas will sedate you into a blissful state. \$270

Soothing Body Scrubs *full body exfoliation, rain shower, hydration massage* **60 mins**

Choose one of our LI'TYA native salt scrubs, complete with a nutrient-enriched cherry alder hydration treatment.

Native Mint Salt - an intense and invigorating exfoliation leaving the skin smooth and luminous.

Lemon Myrtle Salt - a stimulating and detoxifying exfoliation revealing a soft fresh glow to the skin.

Wild Rosella Salt - a gentle exfoliation to aid circulation and smooth sensitive skin. \$200 each 🌀

Driftaway Ritual *de-stress back, neck and shoulder massage and Botanical facial* **90 mins**

Combine two of our most popular treatments to rebalance the body and revitalise the skin. Begin with our aromatic massage, utilising a combination of pressure points, stretches and flowing strokes which will ground, uplift and relieve any muscular aches and pains. Continue to unwind as our pure native ingredients infuse the skin, renewing, hydrating and brightening your complexion to give that holiday glow. \$290 🌀

It's a Man's World

Executive Man *back, neck and shoulder massage, hand and foot treatment*

90 mins

Begin this treatment with a foot soak, before moving on to a hand exfoliation, arm massage and some nail and cuticle attention. Your feet are then scrubbed, massaged and nails and cuticles tidied before rounding off with a back, neck and shoulder massage to relieve all tension held in the upper body. Guaranteed to leave you feeling like a champion. \$290

Mankind Performance Facial *double cleanse, tone, exfoliation, mask, hydration - specific to men's skin*

60 mins

Designed especially for men, this sophisticated treatment incorporates soothing mists and woody aromas with a deep cleansing and exfoliating facial, which balances the skin and assists in preventing ingrown hairs. Pure botanicals infuse the skin with a purifying mask while a relaxing head and scalp massage and steam compress lets you drift away. Finished with our sleek hydration face massage to ease tension and create a firm and toned jaw line, after this high performance treatment you will definitely leave refreshed and de-stressed. \$200

Please note: For the most comfortable results, we recommend shaving approximately two hours before a facial. While this page has been dedicated to the attention of men, please rest assured there are no limits and you may choose any other treatment from our spa menu.



Quintessential Massage

qualia Signature Body Work

60/90 mins

Inspired by ancient eastern healing techniques of Thai and Shiatsu with a western influence aimed to de-stress the body of any unwanted tension and restriction leaving you feeling rebalanced and energised. A unique signature qualia experience of stretches and acupressure massage performed wearing comfortable clothing on a futon in the tranquil Yoga Pavilion or on a massage table in a private treatment room. \$195 / \$255

Pure Intuition *bespoke massage*

60 / 90 mins

Rediscover yourself with this relaxing full body massage combining a synergy of massage techniques and healing modalities with a flow of smooth massage strokes. Expect to unwind, relax and restore the body as this guided massage focusses on regrounding the soul and rejuvenating the mind. \$195 / \$255

Sports Pro *warming mud back pack, deep release massage to legs, back, neck and shoulders*

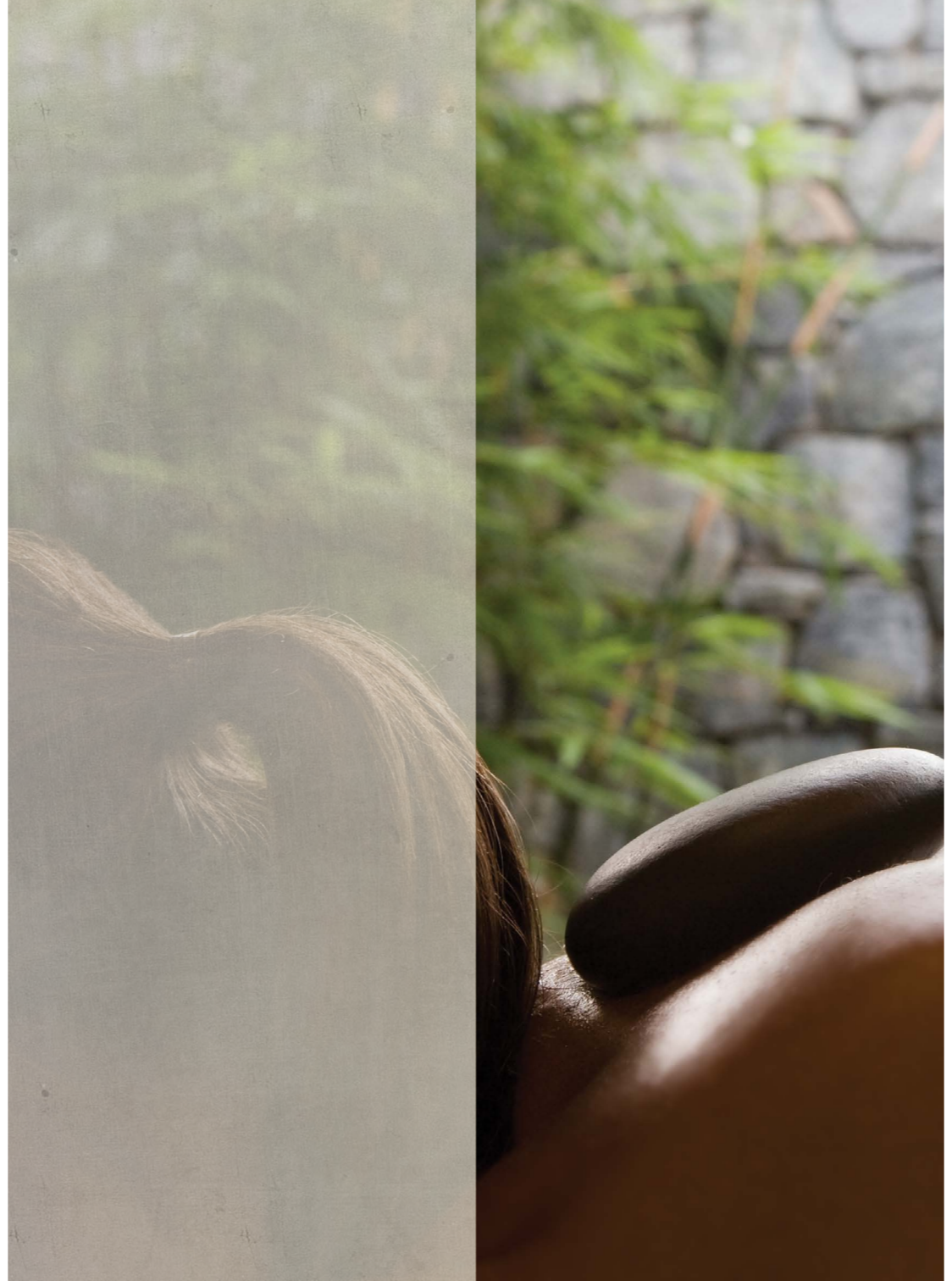
90 mins

A warming mud back pack is applied to assist with muscular aches and pains. Whilst the mud is soothing aching muscles, a strong pressured massage is performed to the backs of the legs. The whole back of the body is then intuitively worked on, including stretches and pressure points to assist with any tension and stress build-up held within the body. \$270

Deep Release *remedial sports massage*


60 / 90 mins

Open and free your body of unwanted muscle tension. Our experienced therapists will work on your deeper anatomy to aid in the recovery of injuries. They will also work through other areas that are causing you pain or restrictions in movement. This massage is excellent for the general sports enthusiast and anyone who prefers a firm to deep massage. \$195 / \$255



Maternal Goddess *pregnancy massage*

60 / 90 mins

Relax and enjoy some time for yourself before your little one arrives. Our skilled therapists will perform a massage with the comforting support of a pregnancy safe cushion and oil. \$195 / \$255 

Please note: Massage will only be performed after the first trimester.

De-Stress *back, neck, shoulder and scalp massage*

45 mins

Focussing purely on the upper body, this massage is perfect for those who deserve some time out of their busy schedule, providing the body with some much needed rejuvenation. Everyday stress can cause tension in the muscles of the upper body. While out of the office take the opportunity to relax, unwind and begin your holiday stress-free. \$140

Additional Indulgences

Add an extra special touch of relaxation and pampering to your spa treatment by selecting an indulgence from the menu below.

Drifting scalp massage and infusing hair mask **30 mins** \$100

Grounding foot and ankle massage **30 mins** \$100

Awakening eye mask treatment **30 mins** \$100

Please note: Additional beauty treatments including tinting and waxing are available upon request.

Please call spa reception on 07 4948 9484 (ext 89484) for further information.

Mind Body and Soul

Naturopath Consultation and Integrated Health Screening

90 mins

Discover the state of your health with a naturopath consultation and blood cell analysis. Looking at the blood cells indicates the state of your general health, and can uncover nutritional deficiencies and body systems that are not functioning optimally. These include digestion, the immune system and liver function. This session also includes a full health report along with a suggested treatment plan. \$255

Naturopathy

60 / 90 mins

Spa qualia offers consultations with our highly trained naturopath, who will consider your current lifestyle, diet and general wellbeing. Each consultation includes a comprehensive nutritional and body composition analysis to investigate important metabolic markers of your health, including specific areas of interest such as detoxification, iridology, sports performance, immunity, ageing, stress, pregnancy and weight loss. You will leave with a personally tailored wellness plan to guide you on the path to increased energy, vitality and balance. This is a great opportunity for you to put your health first while you have the time this holiday. \$195 / \$255

Iridology

60 mins

Iridology consultations are available with our naturopath. Do you need more energy, better quality sleep, improved digestion, decreased stress-levels, or improved health? Our qualified naturopath can help you. Iridology is an alternative medicine technique where patterns, colours, shapes and other characteristics of the iris, sclera and pupil are examined to obtain information about a person's health and wellbeing. \$195

Vitality, Longevity and Healthy Ageing (VLA)

30 mins

Take a look into your cellular health with VLA. This valuable analysis provides an insight to assist you with managing weight, improve energy levels and support healthy aging. The consultation includes a report and a suggested individual treatment plan. \$100

Wellness/Naturopathy Seminars (Complimentary)

Our resident naturopath will take you on an informative journey to discuss topics such as healthy living, nutrition, detox, acid/alkaline balance in daily life, mindfulness and iridology. Please see spa reception or qualia Guest Services for scheduled seminars.



Reflexology

60 mins

Also known as zone therapy, reflexology aims to rebalance the body through applying pressure to specific points on the feet that correspond to various structures and organs. \$195

Reiki

60 mins

A gentle yet powerful method of hands-on healing originating from Japan promoting balance to body and mind. You will feel a wonderful sense of deep relaxation and well-being. Reiki complements all other treatments and therapies and you may remain fully clothed if desired. \$175

Digestive Massage

30 mins / 60min

Feeling tired and sluggish? A digestive massage may be just for you. Tension and negative emotions can build in your digestive system creating imbalances in the digestive organs. This massage will aid in rebalancing and energising your body. \$100 / \$195

Personal Yoga Therapy

60 mins

Your experienced yoga instructor will tailor a sequence suited to benefit your body, mind and spirit. A take home program will be created for you to continue your yoga journey when you return home. \$120

Personal Training

60 mins

Be the best you can be. Our personal trainers include inspiration, motivation and education into each training session or a personalised program can be designed to meet your specific goals and desires. Alternatively, you may simply choose to have one or more training sessions to keep you fighting fit and motivated while you enjoy your holiday. Personal training sessions are available and provided by our expert team at the Hamilton Island Sports Club. Please note advanced bookings are required. A list of current classes is also available. Please see spa reception for details.

Footprints and Fingerprints

Tribal Dance Pedicure *foot soak, exfoliation, callus removal, mask, nail and cuticle work, foot massage and polish* **60 mins**

Connect to mother earth and let your soles dance through a deeply relaxing foot soak, exfoliation, heel buffing and toe pampering. A grounding foot massage and nail polish conclude this holistic experience. \$150 🌀

Hand Print Manicure *hot compress, exfoliation, mask, nail and cuticle work, hand massage and polish* **60 mins**

A warm enzyme exfoliation prepare your hands and fingertips for focussed attention. A luxurious hand massage leaves your skin silky soft. Complete your manicure by choosing one of our nail colours for a beautiful fingerprint finish. \$150

Tip to Toe *express manicure and pedicure combination* **90 mins**

Enjoy the best of both worlds with attention focussed on addressing the hands and feet. This treatment includes a relaxing and hydrating hand and foot massage, nail buff, shine, file, finished with your choice of polish. Perfect for those in need of some pampering or preparing for a special occasion. \$240 🌀

Deluxe Tip to Toe *spa manicure and spa pedicure with French Champagne* **120 mins**

This luxurious treatment represents the ultimate indulgence in nail care, including a deluxe spa manicure and spa pedicure. Sit back and relax with French Champagne while indulging in this nail ritual that will have your hands and feet feeling renewed and rejuvenated. \$300 🌀

Gel Nail and Shellac Nail Removal \$40 **20 mins**



Spa Experience Packages

Take some well-deserved time out with a personal journey into pure bliss. Let our wellness experts assist in creating a unique package just for you with your desired focus as either a full spa day option or over 2 - 3 days.

Detox and Renew \$820

Is it your time to cleanse? In our busy, fast-paced lifestyles our bodies are up against toxins from stress, poor diet, pollution and much more. By cleansing and detoxing the body, you will discover weight loss, more energy, less health issues and a happier you. Stimulate the body's lymphatic and digestive system to reduce fluid retention and toxins and promote cell renewal and a healthy glow. Package includes:

- *1 x 90 min Naturopathy Consultation with Integrated Health Screening*
- *1 x 90 min Rasayana Detox Body Wrap Treatment*
- *1 x 30 min Deep Cleansing and Renewing Facial*
- *1 x 30 min Digestive Massage or Reflexology*
- *Daily morning yoga classes and use of steam rooms and Vichy showers*

Package can be taken as a full spa day option or over 2 - 3 days, treatments subject to therapist training please see reception for more details.



De-stress and Reconnect \$885

Find it difficult to relax and have trouble sleeping? High pressure jobs and busy lifestyles make it hard to 'switch off' these days which can cause harm and illness to the body if not dealt with. Let us de-stress your mind and body from any tension you may be holding, reconnect you to your health and wellbeing and promote better quality sleep and relaxation. Package includes:

- *1 x 90 min Naturopathy consultation with Iridology*
- *1 x 90 min Bularri Yarrul Warm Stone Massage*
- *1 x 90 min Holistic Massage select one of the below options*
 1. *Signature qualia body work treatment*
 2. *Kahuna Lomi Lomi Masage*
 3. *Subtle Energies Aromatherapy Massage*
- *1 x 30 min Drifting Scalp Massage Treatment*
- *Daily yoga classes and use of steam rooms and Vichy showers*

Package can be taken as a full spa day option or over 2 - 3 days, subject to therapist training please see reception for more details.

Recover and Rejuvenate \$1,200

Feeling rundown or struggling to pick yourself up after a tough time? Emotional and physical stress takes it's toll so we all need that support and space to heal. Put yourself first and allow self healing and rejuvenation to take place getting you back on track feeling like a new you. Package includes:

- *1 x 90 min Naturopathy wellbeing consultation of your choice*
- *1 x 60 min Reiki treatment*
- *1 x 90 min Bularri Yarrul Warm Stone Massage*
- *1 x 90 min Aquum Elixir Rejuvenating Facial*
- *1 x 90 min Kahuna Massage or Subtle Energies Aromatherapy Massage*
- *Daily yoga classes and use of steam rooms and Vichy showers*

Package can be taken as a full spa day option or over 2 - 3 days, treatments subject to therapist training please see reception for more details.

Spa Etiquette

Arrival

Please arrive at the spa at least 15 to 30 minutes prior to your appointment. This will allow you the time to use the steam room, have a shower, complete a consultation, enjoy a welcome drink and relax.

Please note: Your late arrival may compromise the full length of your treatment, as we endeavour to remain on schedule as a courtesy to each and every guest.

Cancellations

If you need to reschedule or cancel an appointment, please notify the spa at least 6 hours prior to your treatment. Failure to do so will regrettably result in a 100% cancellation fee.

Health

Your health and wellbeing are our top priority. Therefore, it is essential for you to inform us of any health conditions which may affect your treatment choices.

Privacy

Our caring and professional therapists have the utmost respect for your privacy and will keep any personal information completely confidential. It is our intention to provide a safe, healing environment based on trust – a peaceful sanctuary where you can truly enjoy this unique experience.

Attire

Please wear what makes you feel most comfortable. Upon arrival you will be provided with a personal locker, bathrobe, slippers and disposable underwear. Please wear a towel or swimwear when using the steam room.

Valuables

Lockers are provided in the change rooms for your convenience however we highly recommend leaving valuables and jewellery in the safe at your pavilion.

Spa Manners

As a kind consideration to all spa guests, we keep noise to a bare minimum at all times. Mobile phones and cigarettes are considered contraband in a spa environment.

Critique

We value your feedback and greatly appreciate any comments you wish to share about your spa journey.

Payment

We accept EFTPOS and all major credit cards. In-house guests may charge spa spending to their room account.

Gift Vouchers

Give the gift of sparkling health, beautiful skin and total rejuvenation with a Spa qualia gift certificate. Available at the spa reception or by phone purchase.

Salon Services

For all hair, beauty and salon appointments, please call Island Hair & Beauty on 07 4946 8244. Additional salon services include special occasion make-up, hair up-styles and spray tans. Located on the resort side of the island. VIP transfers available from qualia and in-pavilion services are available upon request. Bookings essential.

Retail Therapy

Complement your spa experience or create the Spa qualia ambience in your own home, with our beautiful selection of Australian products. Please ask your therapist to recommend which are suitable for you, or visit the spa reception to view our beautiful range available for men and women of all ages.

External Guest Policy

Advance bookings can only be taken for guests staying at qualia. Guests not staying at qualia will be placed on a waitlist and confirmed the night prior if successful with a booking. Alternatively Spa wumurdaylin is available for bookings from all guests.

